Sealand Primary School
Ysgol Gynradd Sealand

Code of Conduct for Parents

The governing body has reviewed this policy on 1st December 2025.

Signed by chair of governors on behalf of the governing body:

…….....

Date approved: .....……

(by full governing body)

Date of review: .....…September 2026…….

Parent Code of Conduct

Flintshire Schools are very fortunate to have supportive and friendly parents. Our parents recognise that educating children is a process that involves partnership between parents, class teachers and the school community. As a partnership, our parents will understand the importance of a good working relationship to equip children with the necessary skills for adulthood. For these reasons we continue to welcome and encourage parents/carers to participate fully in the life of our school.

The purpose of this policy is to inform all parents, carers and visitors to our school about how we expect them to conduct themselves. This is so staff are treated in a courteous manner and pupils can continue to flourish, progress and achieve in an atmosphere of mutual understanding.

Guidance

We expect parents, carers and visitors to:

- Respect the positive, supportive ethos of our school.
- Understand that both teachers, learning support assistants and parents need to work together for the benefit of their children.
- Demonstrate that all members of the school community should be treated with respect and therefore set a good example in their own speech and behaviour.
- Seek to clarify a child's version of events with the school's view in order to bring about a peaceful solution to any issue.
- Correct their own child's behaviour especially in public where it could otherwise lead to conflict, aggressive behaviour or unsafe behaviour.
- Approach the school to help resolve any issues of concern.
- Avoid using staff as threats to admonish children's behaviour.
- Be responsible for their own children on the yard at the end of the day.
- If you require a response to an issue, please contact staff within school hours 8:00 – 4:00 p.m.

In order to support a peaceful and safe school environment the school cannot tolerate parents, guardians, carers and visitors exhibiting the following whilst on school premises and for communications involving use of telephone, email and social media:

- Disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, employee's office, office area or any other area of the school grounds including during team matches/school events.

- Using loud and/or offensive language, swearing, cursing, using profane language and/or displaying anti-social behaviour on our school premises.

- Threatening to do actual bodily harm to a member of school staff, governor, visitor, fellow parent/carer or pupil regardless of whether or not the behaviour constitutes a criminal offence.

- Actual physical violence against any other person on school premises.

- Damaging or destroying school property or threatening to damage or destroy property.

- Abusive or threatening e-mails or text/voicemail/phone messages/conversations or other written communication.

- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parent/staff at the school, on any form of social media (See Appendix 1). Any concerns you may have must be made through the appropriate channels by speaking to the class teacher, the Headteacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned in line with our complaints policy.

- The use of physical aggression towards another adult or child. This includes physical punishment against your own child on school premises.

- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences).

- Smoking, vaping and consumption of alcohol or other drugs whilst on school property.

Should **any** of the above behaviour occur on school premises the school may contact the appropriate authorities and if necessary, ban the offending person(s) from the school grounds.

We trust that parents and carers will assist our school community with the implementation of this policy and we thank you for your continuing support of the school.

Appendix 1:
Inappropriate use of Social Media Sites

Social media websites are being used increasingly to fuel campaigns and complaints against schools, Headteachers, school staff, and in some cases other parents/pupils. The Governors of our school consider the use of social media websites in this way as unacceptable and not in the best interests of the children or the whole school community.

Any concerns you may have must be made through the appropriate channels by speaking to the class teacher, the Headteacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned in line with our complaints policy.

In the event that any pupil or parent/carer of a child/children being educated in our schools is found to be posting libellous or defamatory comments on social media sites, they will be reported to the appropriate 'report abuse' section of the network site. All social media sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this. The school will also expect that any parent/carer or pupil removes such comments immediately.

In serious cases the school will also consider its legal options to deal with any such misuse of social media and other sites.

Additionally, and perhaps more importantly is the issue of cyber bullying and the use by one child or a parent to publicly humiliate another by inappropriate social media posts. We will take and deal with this as a serious incident of bullying.